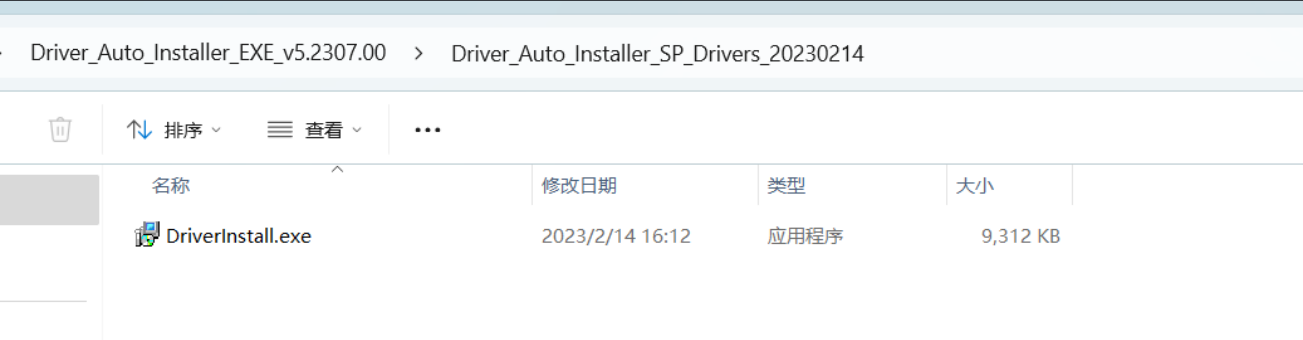


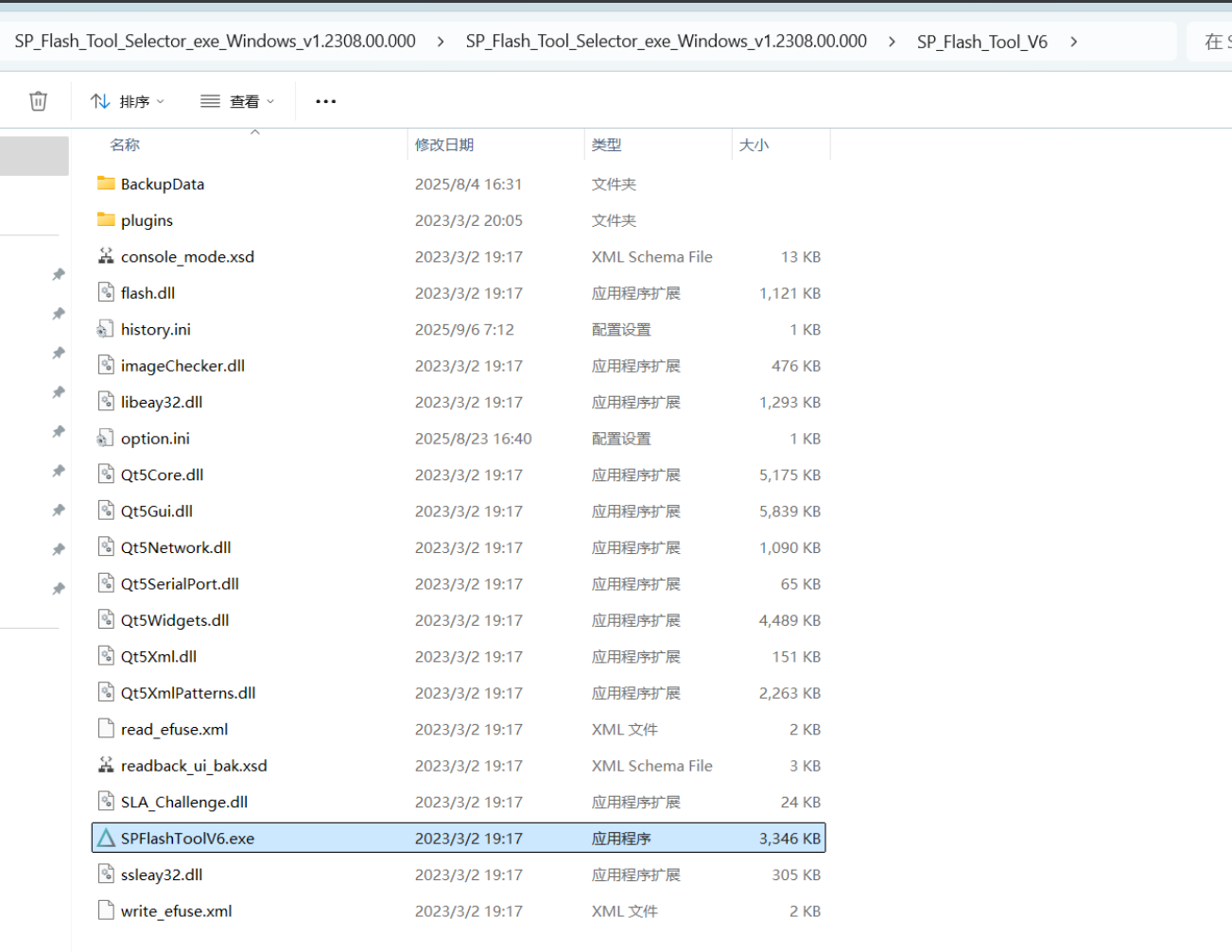
Q25 Flash OS Tutorial

- 1. Shutdown(required)
- 2. Prepare a USB-A to USB-C data cable, and connect the USB-A port to a Windows computer.
- 3. Install driver and flash tool












Windows Driver



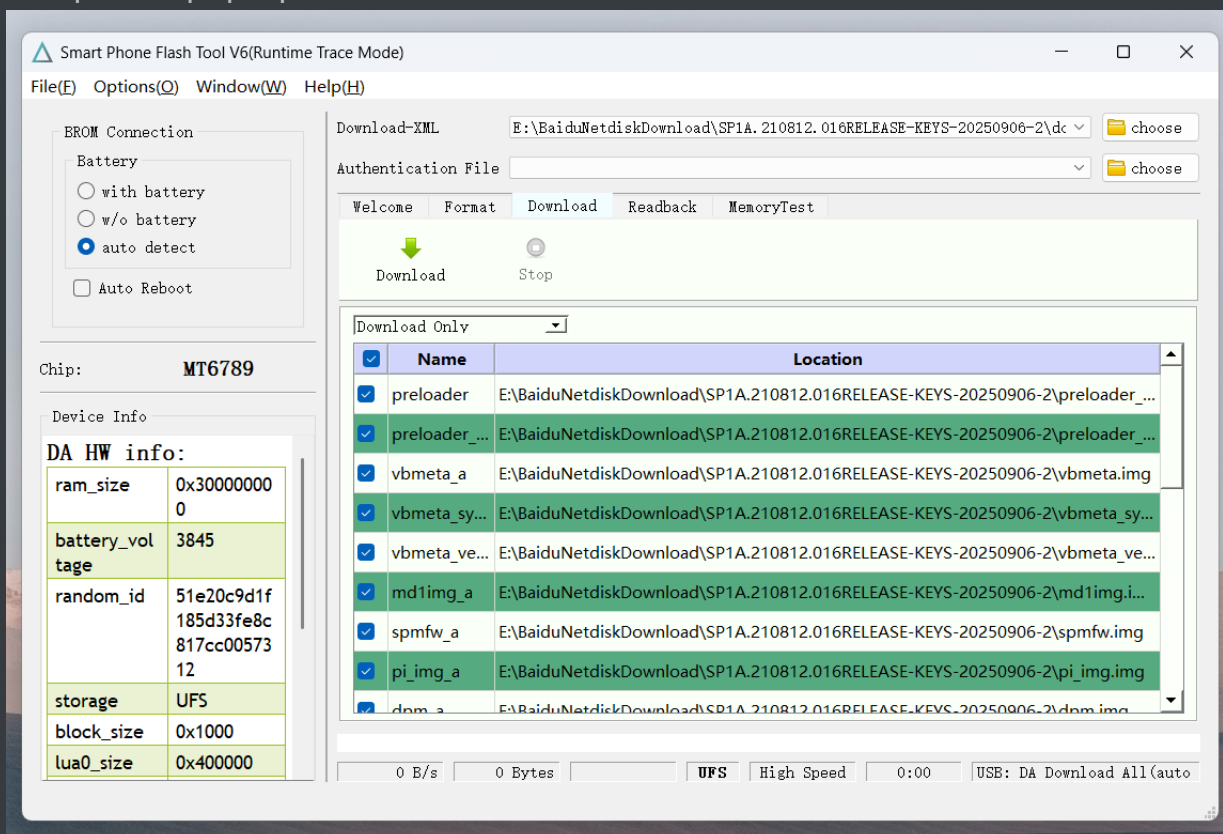
Flash Tool



- 4. Flashing the device will erase all data! Be sure to back up important data first.
- 5. Extract latest OS file

Name 	Owner	Date modified
 Q25-driver-SPFlashTool-Windows.zip 	 me	Sep 6
 Stable-OS-q20_v1_factory_20250910-user.zip  	 me	Sep 17
 Stable-OTA-SP1A-210812-016RELEASE-KEYS-20250910-sdcard.zip 	 me	Sep 17

- To flash the device, follow these steps: click on the **Download** section, then click the **Choose** button next to "Download-XML". Select the `flash.xml` file located in the `download_agent` directory under the system installation package folder. Click **Download**, then connect the data cable. A status prompt will appear in the bottom bar (if no status prompt shows up for a long time, re-plug the data cable). Wait for the completion pop-up window.



- Once completion pop-up window appear, unplug the cable, then press and hold the Q25 power button to turn on the device.